COVID-19: CROSS-CUTTING TRENDS TOWARD A NEW REALITY

PART II: CHARTING THE COURSE: SECTOR-SPECIFIC IMPACTS Prepared for: LAI

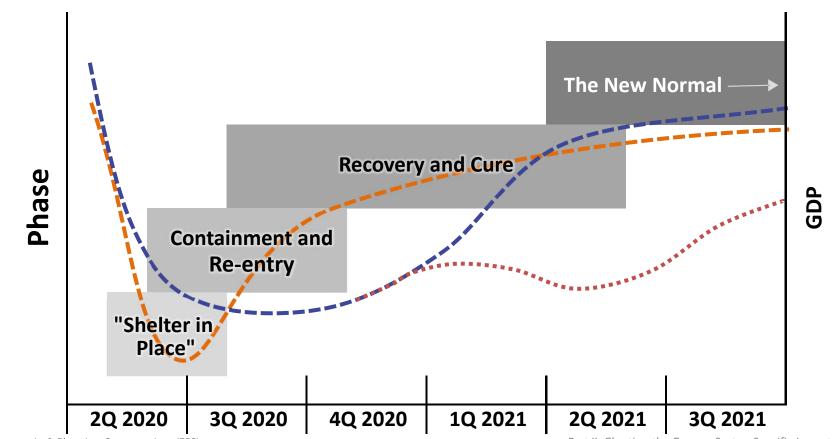
June 3, 2020



## **OVERVIEW**

- Introduction
- Implications by Real Estate Sector
  - Residential
  - Office/Flex
  - Retail / Hospitality
  - Industrial/Warehouse
- Discussion / Next Steps

# REVISITING THE SHAPE OF THE CURVE -- AGAIN



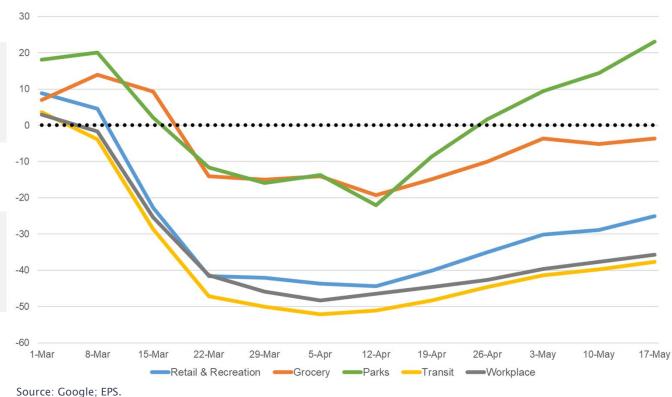
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# SOCIAL DISTANCING EFFECTS ON U.S. MOBILITY

**Grocery** visits nearing baseline and Parks visits gaining popularity

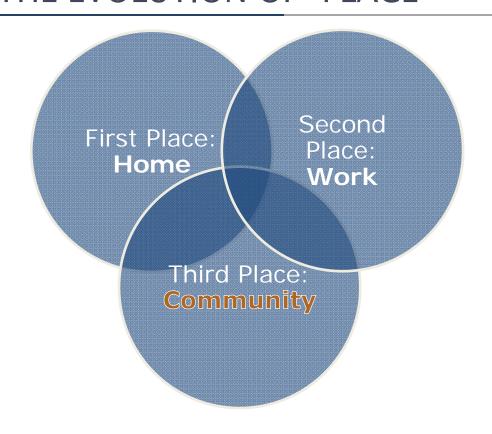
Retail & Recreation, Transit Station, and Workplace visits significantly reduced



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# THE EVOLUTION OF "PLACE"







Economic & Planning Systems, Inc. (EPS)

# PRELIMINARY TAKE-AWAY

Type of	Potential Impact by Real Estate Sector						
Market Impact	Single-Family Residential	Multifamily Residential	Office / R&D Flex	Essential Retail	Discretionary Retail	Warehouse / Industrial	Hospitality
Short-term	•	<b>(</b>	•		<b>—</b>	<b>(</b>	1
Structural	$\Leftrightarrow$	<b>♠</b> ⇔	$\Rightarrow$	1	•		<b>—</b>

# **REAL ESTATE IMPACTS**

### **RESIDENTIAL**



## PRE-PANDEMIC: STRENGTH IN MOST MARKETS AND SEGMENTS

- Strong investor and builder activity across US, especially in West and South
- Rent control measures softening high-end markets; increasing momentum in suburbs

#### **US Multifamily Annual Unit Construction**

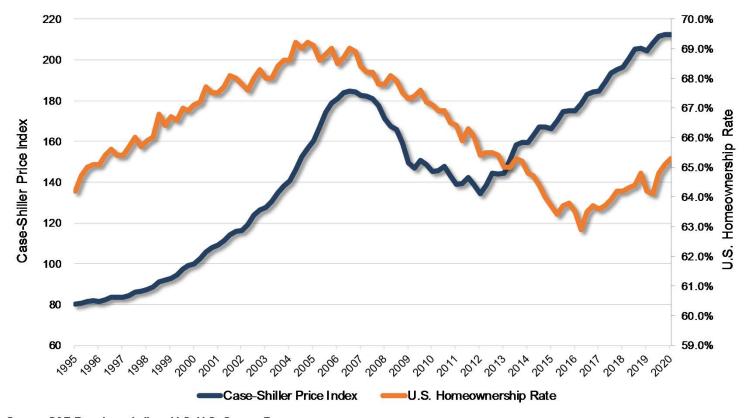


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Source: CBRE Research, November 2019.

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# PRE-PANDEMIC: PRICES AND OWNERSHIP INCREASE



Source: S&P Dow Jones Indices LLC; U.S. Census Bureau.

## BUT TROUBLE ON THE HORIZON

#### Occupancy cost exceeding sustainable thresholds:

- $\approx 25\%$  of tenants paying more than half their before-tax income on rent
- Percentage of tenants not paying full rent April 25% | May 31%
- Some landlords working with tenants to reduce / forgive payments
- Many tenants are putting rent on credit cards
- "Landlords and renters will share in the pain, we just don't know what the sharing balance will look like." John Pawlowski, Green Street Advisors

#### Timing of recovery uncertain but unlikely to be rapid

- Initial stimulus boosted personal income in April by 10.5% (\$1,200 coronavirus relief and \$600 weekly boost to unemployment benefits)
- Various subsidies expire in July and Senate showing little support for second round

## TIER I METRO EXODUS?

#### **Expensive Metros Suffer**

- Urban living and amenities may become devalued as result of extended stay-at-home orders
- Work-from-home policies increases relevance of affordability and quality
- Rents in Bay Area drop
  - San Francisco: 9% drop in YOY May rents
  - Silicon Valley: 15% drop in YOY May rents
- University-focused metros hit as students stay away from campus
- Impacts of social unrest?

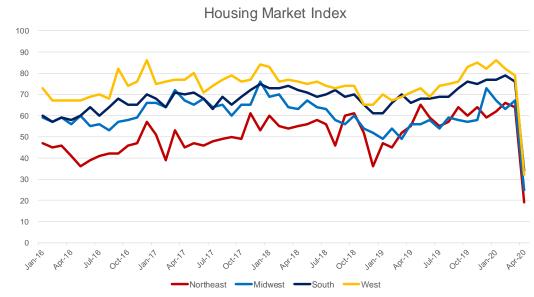


## SFR PANDEMIC SHOCKS: NEAR- TO MID-TERM IMPACTS

# Reduced mobility and economic concerns will curtail transactions

 Housing Market Index reveals biggest monthly drop 30-year history

Interest rate cuts will help, but many homeownership dreams will be delayed

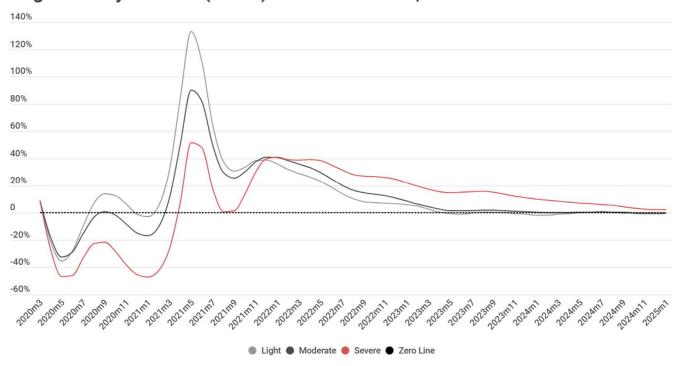


Source: National Association of Homebuilders, Wells Fargo.

Region	March-20	April-20
Northeast	64	19
Midwest	67	25
South	76	34
West	79	32

## SFR PANDEMIC SHOCKS: THE BOUNCE BACK?

#### Single-Family Permits (SAAR) MOM% Forecast, March 2020 - Jan 2025



**H** \US

## DEMAND FOR MIDDLE-LEVEL/WORKFORCE HOUSING PREVAILS

- City dwellers may look to more affordable secondary metros and suburban areas
- Increased demand for SFR, coupled with increased economic burdens will delay homeownership dreams for many households
- SFR in High-priced metros still unattainable for most





# **REAL ESTATE IMPACTS**

OFFICE / FLEX



# PRE-PANDEMIC FUNDAMENTALS STRONG BUT UNEVEN

#### **Overall Market Fundamentals Strong:**

- Prolonged period of growth and absorption
- Declining vacancy and rising lease rates
- Strong LTV ratios and capitalization
- 2018 spec development highest in 13 years

#### But recovery from GFC was uneven

- Continued bi-furcation between established CBDs and other markets
- Pandemic hits just as many peripheral and emerging markets on cusp
- Excess supply remains in many locations (e.g. LA, DC, NOLA)

#### Class A Office Vacancies

_	Vacancy Rate by Year			
	2019	2005 - 2019 Avg.		
United States [1]	11.8%	12.5%		
San Francisco	5.2%	9.3%		
Los Angeles	13.1%	13.0%		
Chicago	12.2%	13.2%		
<b>New York City</b>	8.2%	8.1%		
Seattle	5.0%	11.4%		
Dallas	20.4%	19.8%		
Boston	5.7%	8.5%		

[1] U.S. vacancy reflects 2007 - 19 average due to data availability

### MOST TENANTS / OWNERS WELL POSITIONED TO WEATHER STORM

#### Most office tenants have:

- Higher educated workforce
- Telecommuting capabilities, technology, and practices (e.g. "digital divide") to make remote work possible
- Jobs with salary and benefits to better sustain temporary disruption
- Less susceptible to supply chain disruptions or retail shocks

#### Most office landlords have:

- Strong LTV and occupancies
- Average remaining lease term about 2 years
- Capitalized and sophisticated with access to capital markets

#### Investor outlook:

- New spec development to hit the pause button
- Reset on some lease terms (e.g. to accommodate necessary TIs)
- Opportunity for well-capitalized, cash rich investors

## BUT DIFFERENCES EXIST BY SECTOR AND LOCATION

#### Most Vulnerable

- Start-ups (funding in 2020 hits second steepest quarterly decline in 10 years)
- Negative ripple effect on professions serving impacted industries (e.g. energy, transportation, staffing resources, hospitality, fitness, retail, development)
- Major CBDs with fast growing COVID case load (e.g. NYC, NOLA, Detroit)

#### Well Positioned

- Professions with educated and more experienced workers
- Professional and technical services (e.g. legal, consulting)
- Markets concentrated in life sciences and pharmaceuticals, insurance, and tech
- Suburban markets with lower densities and lease rates

## MODELS FOR RE-ENTRY AND ADAPTATION WILL VARY

#### Office modification • and protocol (e.g. CDC)



- Reconfigure work stations (6 feet apart / barriers)
- Common area signage and distancing
- Face coverings, temperature checks
- Cleaning protocol and sanitizer

#### Increased work-fromhome flexibility



- Create official policies and guidelines
- Facilitate speedy adaptation of technology

#### **Gravitate to** new culture of work



- Central office becomes the brand and cultural hub
- Worker Rotation model
- Continued suburbanization of peripheral functions

# LONG-TERM CHANGE IN TYPE / LOCATION OF DEMAND

Work at from home will likely increase:

...But employee density will likely decrease for social distancing

Office environments will likely change but total space demand may not.

#### **Hypothetical Space Demand Scenarios**

	Before		Afte	er
Category	High	Low	High	Low
# of Employees	100		100	
Square feet / employee	300	250	360	300
Percent of worforce with a "desk"	95%	85%	80%	70%
Total office demand (sq. ft.)	28,500	21,250	28,800	21,000
Change from Baseline			300	(250)

# **REAL ESTATE IMPACTS**

## **RETAIL AND HOSPITALITY**





## PRE-PANDEMIC: GROWTH AND STRUCTURAL CHANGE

Sales at all time high, driven by rising income and consumer confidence

But accompanied by paradigm shift and looming threats

- $\approx$  10,000 store closures in 2019
- $\approx$  31,400 jobs loses between 2018 - 2019
- $\approx 17\%$  of sales in e-commerce and growing

U.S. remains "over-retailed" ( $\approx$  25 to 45 square feet per person compared to  $\approx 2.5$  in Germany).

Sector	2019 Growth	2020 Y2Y Growth (Through 2/20)
Food	3.0%	5.0%
Drug	3.1%	2.3%
Convenience and Gas	0.5%	8.6%
Mass/Warehouse Clubs	3.2%	8.4%
Dept Stores	-5.5%	-2.8%
Specialty Soft Goods	-0.6%	3.8%
Specialty Hard Goods	0.2%	4.2%
Restaurants	4.4%	8.5%
Non-Store Retailers	<u>13.1%</u>	<u>7.4%</u>
Totals	2.0%	6.2%

## DURING THE PANDEMIC: RETAIL IS EYE OF THE STORM

#### **Bankruptcies:**

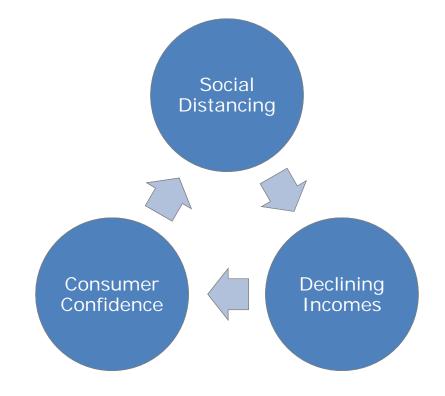
- Neiman Marcus
- J. Crew
- Stage Stores
- JCPenney
- Macy's

4,000 store closures in 3 months

>5 million job losses / furloughs  $(\approx 35\% \text{ of total})$ 

Consumer spending down ≈ 25% since March

Consumer confidence down ≈ 35% since February



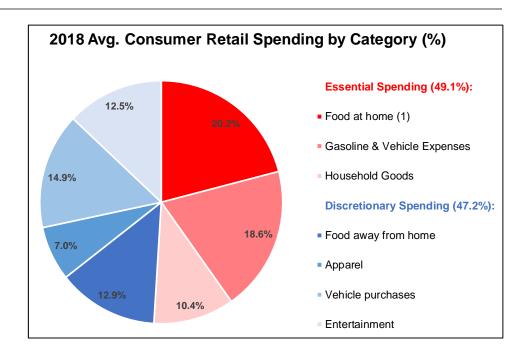
## CREATING INSTANT WINNERS AND LOSERS

#### Temporary (?) reversal of fortunes?

- Nosedive for discretionary or non-essential spending ( $\approx$  50% of total retail) nosedive
- Existential threat to very sectors that sustained "brick & mortar" (i.e. experiential retail)

#### Temporary (?) boom for e-commerce and non-discretionary items

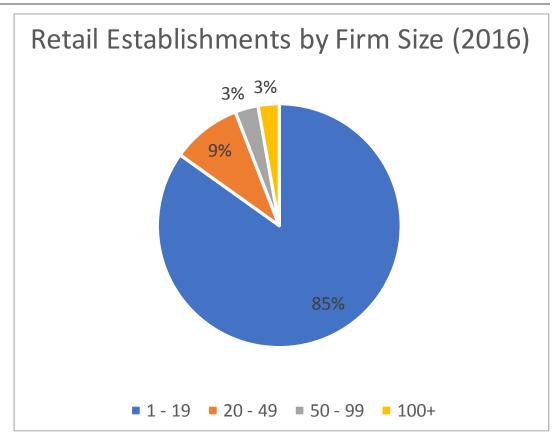
- E-Commerce grows by about 20% virtually overnight
- Non-discretionary categories see up-tic: But "hoarding" effect likely to subside as shelter in place is lifted



# **ACCELERATING SHAKE-OUT**

# Tipping point for marginal retailers and "mom & pops"?

- Low cash reserves / minimal credit history
- Costumer relationships take time to build but quickly disappear
- Transient workforce hard to recover

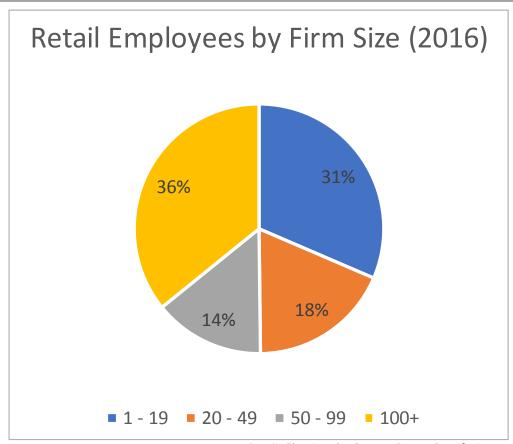


## ..AND CONSOLIDATION

Already Widening gap between the most successful and the rest

**Industry giants** (Amazon, Walmart, Target and Costco):

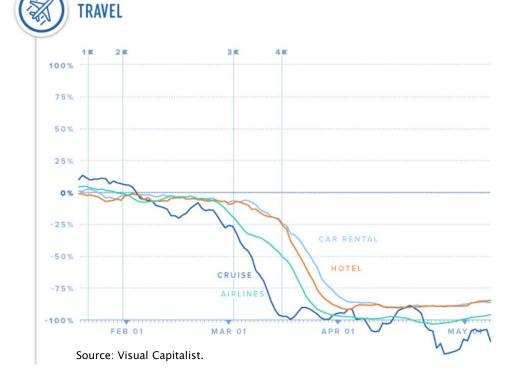
- Already embrace / leverage e-commerce
- Will likely increase market share



## HOSPITALITY FACES SIMILAR CIRCUMSTANCES

#### Pandemic impact has been precipitous

- Cancelation of air travel, conferences, events, and shelterin-place protocol obliterated occupancy rates
- The damage may take 2 to 3 years to recover, with irreparable damage to some
- Changes in business travel may have long-lasting impacts
- Domestic tourism may soften blow



# VARIATIONS BY SECTOR, FORMAT, LOCATION, & TIME

	<ul><li>Groceries</li><li>Category</li></ul>	Center Format	Location	
Low Risk	<ul><li>Pharmacies</li></ul>	<ul><li>Big Box / Power</li></ul>	<ul><li>Small Towns</li></ul>	
	<ul><li>Automotive</li></ul>	<ul><li>Drive-through</li></ul>		
	Improvement	Retail / Convenience	<ul><li>Suburbs</li></ul>	
Risk	<ul><li>Home</li></ul>	<ul><li>Neighbohood</li></ul>	• Cuburba	
Medium	supplies	<ul> <li>Community Center</li> </ul>	<ul><li>Corridors</li></ul>	
	<ul><li>Electronics / Office</li></ul>			
	<ul><li>Apparell</li></ul>	<ul><li>Strip Centers</li></ul>	• CBDs	
High Risk	<ul><li>Dining</li></ul>			
	<ul><li>Hospitality</li></ul>	<ul><li>Hotels</li></ul>	<ul><li>Cultural Districts</li></ul>	
	<ul><li>Entertainment</li></ul>	<ul><li>Malls</li></ul>	<ul> <li>Tourist Destinations</li> </ul>	

## POST PANDEMIC: ADAPTATION AND RE-EMERGENCE

#### E-commerce will continue to disrupt and change the landscape:

- New "customer journeys" have created a cohort of new customers
- But short-term supply performance has been mixed
- And "margin" and delivery issues remain (e.g. delays, costs, theft, returns)

#### "Brick & mortar" will return with new formats and amenities:

- Will follow rooftops and workers
- Will follow income and pent-up demand
- Will address innate desire for "experience" and socialization
- Will offer diversification of products, delivery, and formats (parking, distancing, hours, more integration with other land uses ("makers", "pop-ups")

## BUT CONVERSION AND REUSE MAY BE INEVITABLE

## Repositioning of obsolete retail and hospitality space may be good

#### **Malls**

- Fulfillment centers / distribution hubs
- Mixed-use communities
- Office park / high-tech campus

#### Hotels

- Residential micro-units
- Office suites
- Affordable / transitional housing









# **REAL ESTATE IMPACTS**

## INDUSTRIAL/WAREHOUSE





## THE RISE OF FULFILLMENT: THE E-COMMERCE EFFECT

Evolution of retail and rise of e-commerce boosts tremendous industrial and warehousing growth

- The rise of Amazon has transformed the face of retail in America
- Today, industrial properties comprise nearly 2x as much space as the retail sector and 3x the amount of office space in the US
- The high need for distribution functions, especially "last mile" requirements for e-commerce has attracted investments in virtually every US market
- Even as the economy was beginning to decelerate, e-commerce will continue to comprise a greater share of retail sales, increasing the demand for distribution and warehouse space

## INDUSTRIAL SHOCKWAVES AND RESPONSE

Current disruption to industrial and logistics markets may lead to greater structural impacts

- In short- to mid-term, the pullback in retail sales will send ripples through the US and global manufacturing base, potentially softening demand for new manufacturing space
- Disruption to global supply chains may influence re-shoring of manufacturing services, increasing demand for industrial space
- Worker absence during stay-at-home orders is causing shockwaves in production and supply chains - may accelerate the use of automation and robots in operations and reduce demands on labor
- Space for manufacturing and fulfillment may require space with substantial clear heights while location siting will be driven by the availability and affordability of significant power loads

# **INDUSTRIAL FRONTIERS**

Advanced manufacturing re-shoring: major coastal gateways, major freeway intersects

Secondary and tertiary markets proximate to tech concentrations (e.g., CA Central Valley)

Experiential industrial: breweries, distilleries, baking, roasting, etc.



Source: Greater Houston Partnership.



Source: Discover Los Angeles.

# PRELIMINARY TAKE-AWAYS

Type of	Potential Impact by Real Estate Sector							
Market Impact	Single-Family Residential	Multifamily Residential	Office / R&D Flex	Essential Retail	Discretionary Retail	Warehouse / Industrial	Hospitality	
Short-term		$\bigoplus$				<b>(</b>		
Structural	$\Leftrightarrow$	<b>A</b>	$\Leftrightarrow$	_				

## IMPACTS LIKELY TO DIFFER BY LOCATION AND FORMAT









#### Corridors

Creates opportunities to reposition under-performing and antiquated commercial strip formats, minicenters, etc.

#### **Downtowns & CBDs**

How to facilitate bounce back as dining/entertainment hubs with mixed-use office and residential sectors.

#### Large-Scale **Adaptive Reuse**

Accelerates reuse of underperforming malls and other large uses for mixed-use residential. fulfillment/ distribution, or other campus setting.

#### Suburban **Environments**

Potential to capitalize on changing preferences and millennial lifecycle trends.

# DISCUSSION / NEXT STEPS